Social medias and the Social services. A means for the goals?

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Need for legal studies on eGovernment issues

- So far mostly questions concerning e-documents as alternatives to traditional documents, access to information, secrecy and integrity issues, archiving rules et cetera

- A need for research which is related to the field of area (for example social welfare law for e-services within the Social services

The perspective of the individual and legal studies on the rule of law

- The possibility of the individual to use electronic communication in his or her contacts with authorities (for example the Social Welfare Office) and get help and assistance

The Social Services Act (2001:453)

- Chapter 1 Section 1:

- Public services shall, on a basis of democracy and solidarity, promote people's economic and social security, equality of living conditions and active participation in the life of the community.
- With due consideration for the responsibility of the individual for his own social situation and that of others, social services shall be aimed at liberating and developing the innate resources of individuals and groups.
- Activities shall be based on respect for people's self-determination and privacy.

The citizien as a participant

- Compare the developmnet in eGovernment that the individual is not merely a customer (receiving something) but also a participant using the system – as a co-user or co-creator in the authority's information and e-services system

Common goals?

- **The Social Services**
- promote people''s social security, equality of living conditions and active participation in the life of the community.
- liberate and develop the innate resources of individuals and groups.
- Activities shall be based on respect for people's self-determination and privacy.

- **E-government**
- Increase the accessability and participation fo individuals - independent of age and ability
- Strengthen the engagement in society among citiziens
- Improve openess in the system
- Strengthen the individual's capacity

Social medias a means for this?

- Compare how open e-services system in the municipality of Järfälla creates an **alternative.** Social medias as a information and communication tool
- May also be able to **strenghten** the capacity of different groups (children and youth, people with disorders etc.) to access, use and participate in the activities offered by the Social services (in a broad sense)
- Therefore: Yes, probably a very good alternative means for the goals for some people!