

APIS

Access to Public Information:
e-Services in Government
Agencies and Archives



Agenda

- The project
- Main objectives
- Expected outcome

- Current status
- Next steps



The Project

- Funded by
 - VINNOVA's Nordic-Baltic RTD VINNOVA
 - NordForsk
 - Icelandic Centre for Research
 - Estonian Ministry for Economic Affairs and Communications
- The programs' main purpose is to fund projects that involve improved citizen's access to public information.
- Project partners are:
 - Luleå University of Technology, / LDP Centre
 - National Archives of Sweden
 - National Archives of Estonia
 - National Archives of Iceland
 - Estonian Business Archives

Bild 3

JPS1

Athuga betur - sjá comment texta

Júlía Pálmadóttir Sighvats; 2011-05-19

The Project

- The APIS 2011 project was a call 1 project proposal.
- A call for stage 2 project proposals will be announced in late 2011.
- Funding for call 2 is estimated 2,5 million SEK and project duration is 3 years, 2012-2014.
- Partners from three countries (Sweden, Estonia and Iceland) are eligible for funding, partners from other countries are welcome to join.



Objectives of the APIS project

1. Analyse current access service provision to public information in government agencies and archives.
2. Identify main gaps and challenges in providing seamless access e-services to public information in the Nordic-Baltic region.
3. Design a follow-up project and a strong consortium to address these challenges.



Expected outcome

- The main outcome of the project is expected to be:
 - Conceptualisation of the access problem in a project proposal.
 - Network of dedicated expert partners that will take the analysis further to concrete e-services that address citizens needs.
 - Proposal for the VINNOVA phase 2 or EU funding.



What have we done and where are we now?

- Several webmeetings have taken place
- Workshop in Stockholm in late march
- Country reports with „state of the art“ analysis
- Scope of the problem for call 2 defined
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- Presenting the problem area for external parties in different locations
- Summarizing the country reports
- Working on narrowing the problem area



Current Status of Archives' Services



Archive facilities

Role and service



Archive Services

Today

- Typical customers

- Agencies
- Historians
- Genealogists

- Typical user scenario (National Archives of Iceland)

An agency handles a matter where material is required that was created several decades ago. The agency realises that the material has been indexed and packed and it looks up the relevant material in its index registry. The index registry shows that the material was transferred to an archive 5 years ago. The agency sends request to the archive for the material. The archive processes the request and the agency collects the material at the agency. When the material has been used, it is transferred back to the archive.



Just for an idea on current access level in archives:



Archive Services

The future

- What new challenges/opportunities will come?

Archive Services

Future

- Who will be the clients of archives in 10-20 years?
 - Citizens for proving facts about their life and work.
 - Historians.
 - Genealogists.
 - Economists.
 - Journalists.
 - Politicians.
 - Researchers.
 - The common citizen for curiosity or entertainment.

The demands for improved e-Services increases with wider scope of clients and different requirements.



Future framework

- Information will be distributed through handheld devices
- The devices know where they are (position)
- Integrated services (not one archive service)
- Develop services with young people (up to age 25) in order to find new target groups
- Will the new applications allow for complementary information from users (geodata, text to pictures, ...)



Scenario 1



Scenario 2



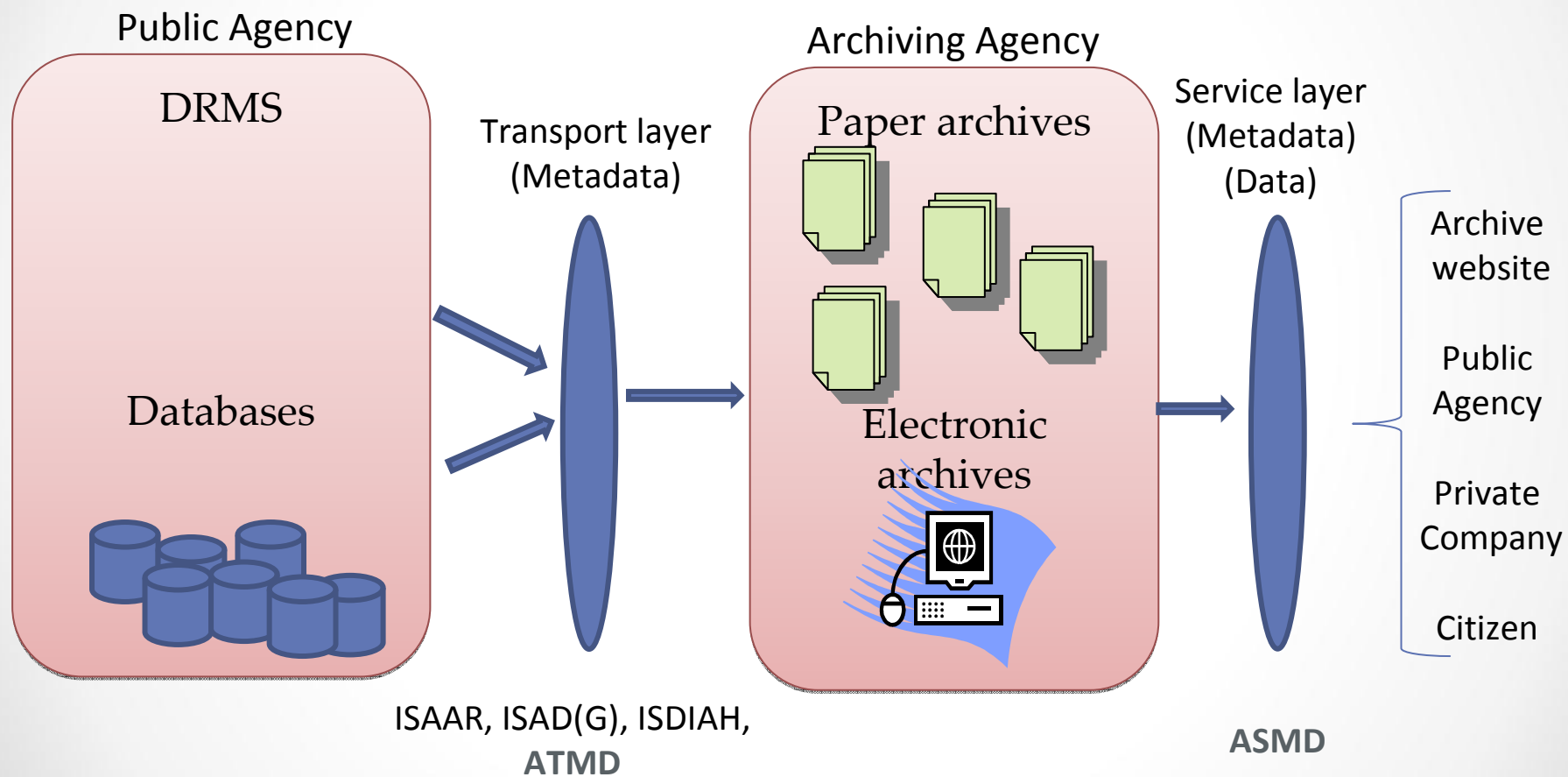
Gaps identified



Challenges

- What information is there of interest
- Service developed by young people
- One service – several sources
- Accessibility – common API

e-Services model



Questions for the future

- What information will be in archives of interest for young people?
- What information will be in archives of interest for travelling people (tourists)
- What information is available in archives with geodata?
- Can an application give citizens possibility to put in new complementary information (geodata, text to pictures...)



Discussion topics

- Mapping the metadata available in agencies => is the current registered metadata enough to meet the criteria for improved e-Services?
- What is the situation with access to digital records in archives in other countries than us three?
- What should the future access services look like from archives, especially bearing in mind the technology development trends?
- What are the main technical barriers we can foresee to improving / broadening access to materials in archives in the future?



What do you think?

